



**PENNSYLVANIA STATE POLICE**  
DEPARTMENT HEADQUARTERS  
1800 ELMERTON AVENUE  
HARRISBURG, PENNSYLVANIA 17110

Mailing Date: September 18, 2019

Caroline Haskins  
MuckRock News  
DEPT MR 78922  
411A Highland Avenue  
Somerville, Massachusetts 02144-2516

PSP/RTKL Request N° 2019-0855

Dear Ms. Haskins:

On August 12, 2019, the Pennsylvania State Police (PSP) received your request for information pursuant to Pennsylvania's Right-to-Know Law (RTKL), 65. P.S. §§ 67.101-67.3104, wherein you state:

Pursuant to the Pennsylvania Right to Know Act, I hereby request the following records:

Law enforcement agencies around the country have "partnerships" with Ring, Amazon's home security company. These partnerships involve an exchange: Law enforcement gets access to ring's "Law Enforcement Neighborhoods Portal." The Law Enforcement Neighborhood Portal is a way that police can request Ring camera footage from people that use Neighbors, Ring has "neighborhood watch" app. ([https://www.vic.com/en\\_us/article/qvg48d/everything-you-need-to-know-about-ring-amazons-surveillance-camera-company](https://www.vic.com/en_us/article/qvg48d/everything-you-need-to-know-about-ring-amazons-surveillance-camera-company))

Therefore, I hereby request the following records:

- 1) All instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks, and slides formats), and other guidance on the use of Ring devices and/or the Neighbors app. This includes A) any notes taken during meetings that discussed the use of Ring devices and/or the Neighbors app, B) any explanations (whether internally or externally generated) of how ring device and/or the Neighbors app work, and C) any other documents that has been used to help explain the use of ring

devices and/or the Neighbors app to any party, including internal documentation, public relations materials, and executive summaries.

2) A copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies, or informal agreements between the police department and Ring.

3) A copy of any funding opportunity announcements, grant applications and grantor status/progress reports, report to legislative bodies, annual reports that mention Ring to the Neighbors app, as well as audit records, including up not limited to security audits of the software, misuse reports, and report to oversight bodies.

4) Any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention ring or the Neighbors app.

5) Any digital communications (including but not limited to emails and text messages) with Ring representatives.

A copy of your request is enclosed. By letter dated August 19, 2019, you were notified in accordance with RTKL section 67.902(b) that PSP required an additional thirty days to prepare this final response to your request.

The PSP has determined it does not have any records in its possession, custody, or control that respond to your request. A supporting verification confirming this assertion accompanies this final response letter. Pursuant to the decision in *Jenkins vs. Pennsylvania Department of State*, "It is not a denial of access when an agency does not possess records and [there is no] legal obligation to obtain them (see, e.g. section 67.506 (d)(1)." *Jenkins vs. Pa. Dep't of State*, Docket No. AP 2009-065 (available at, <http://openrecords.pa.gov>))." Please be advised that our office contacted the PSP Bureau of Criminal Investigation and the PSP Chief Counsel Office, and they confirmed we have no records responsive to your request.

To the extent that your request seeks or may be construed to seek records pertaining to covert law enforcement investigations, including, intelligence gathering and analysis, the PSP can neither confirm nor deny the existence of such records without risk of compromising investigations and imperiling individuals. Under No Circumstances, therefore, should this final response be interpreted as indicating otherwise. In all events, should such records exist, they are entirely exempt from public

disclosure under the RTKL and Criminal History Record Information Act, 18 Pa. C.S. §§ 9101-9183.

In closing, you have a right to appeal this response in writing to the Office of Open Records, 333 Market Street, 16<sup>th</sup> Floor, Harrisburg, Pennsylvania 17126-0333. The appropriate OOR appeal form is available for your use at, <https://www.dced.state.pa.us/public/oor/appealformgeneral.pdf>. If you choose to appeal, you must do so within 15 business days of the mailing date of this response, and send to the OOR: 1) this response; 2) your request; 3) the reason or reasons why you think PSP wrongfully denied your access to the requested records. *(a statement identifying any flaws in the reasons provided above as to why a requester is not subject to access the requested records under the RTKL).*

If you have any questions, please feel free to contact our office at the telephone number listed below.

Sincerely yours,



Lissa M. Ferguson  
Deputy Agency Open Records Officer  
Pennsylvania State Police  
Bureau of Records & Identification  
Right-to-Know Law/Subpoena Section  
1800 Elmerton Avenue  
Harrisburg, Pennsylvania 17110  
Email: RA-psprighttoknow@pa.gov  
1.877.785.7771 (Main); 717.525.5795 (Fax)

Enclosures: PSP/RTKL Request N° 2019-0855  
Ferguson Verification

PENNSYLVANIA STATE POLICE  
DEPARTMENT HEADQUARTERS

VERIFICATION OF  
LISSA M. FERGUSON  
DEPUTY AGENCY OPEN RECORDS OFFICER

I, Lissa M. Ferguson, Deputy Agency Open Records Officer of the Pennsylvania State Police (PSP or Department), am authorized to prepare this verification on the Department's behalf in response to PSP/RTKL Request N° 2019-0855. Accordingly, on this 18th day of September, 2019, I verify the following facts to be true and correct, to the best of my knowledge or information and belief:

1. I am familiar with PSP/RTKL Request N° 2019-0855 which is attached to this verification.
2. Utilizing the information contained in the request, I searched all Department databases to which I have access for evidence of any PSP records that may respond to the request.
3. I have determined PSP does not have any records responsive to this RTKL request in its possession, custody, or control.
4. Requestor was advised that our office contacted the PSP Bureau of Criminal Investigation and the PSP Chief Counsel Office, and they confirmed we have no records responsive to the request.

**I understand that false statements made in this verification are subject to penalties of 18 Pa. C.S. § 4904, relating to unsworn falsification to authorities.**



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Lissa M. Ferguson  
Deputy Agency Open Records Officer  
Pennsylvania State Police

2019-0855  
8-19-19

**Ott, Cynthia L**

RECEIVED  
RIGHT-TO-KNOW LAW OFFICE  
SUBPOENA UNIT

**From:** Rozier, William A  
**Sent:** Monday, August 12, 2019 2:40 PM  
**To:** Ott, Cynthia L  
**Subject:** FW: [External] Pennsylvania Right to Know Act Request: Ring, Pennsylvania  
**Attachments:** PA\_Right\_to\_Know\_Request\_Form.pdf

2019 AUG 12 P 2:41

Cindy,

New request.

Thanks,  
Ski

**From:** 78922-95752212@requests.muckrock.com <78922-95752212@requests.muckrock.com>  
**Sent:** Monday, August 12, 2019 2:07 PM  
**To:** Rozier, William A <wrozier@pa.gov>  
**Subject:** [External] Pennsylvania Right to Know Act Request: Ring, Pennsylvania

**ATTENTION:** This email message is from an external sender. Do not open links or attachments from unknown sources. To report suspicious email, forward the message as an attachment to CWOPA\_SPAM@pa.gov.

Pennsylvania State Police  
RTK Office  
1800 Elmerton Avenue  
Harrisburg, PA 17110

August 12, 2019

To Whom It May Concern:

Pursuant to the Pennsylvania Right to Know Act, I hereby request the following records:

Law enforcement agencies around the country have "partnerships" with Ring, Amazon's home security company. These partnerships involve an exchange: Law enforcement gets access to Ring's "Law Enforcement Neighborhoods Portal." The Law Enforcement Neighborhood Portal is a way that police can request Ring camera footage from people that use Neighbors, Ring has a "neighborhood watch" app. ([https://www.vice.com/en\\_us/article/qvg48d/everything-you-need-to-know-about-ring-amazons-surveillance-camera-company](https://www.vice.com/en_us/article/qvg48d/everything-you-need-to-know-about-ring-amazons-surveillance-camera-company))

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C) any other document that has been used to help explain the use of Ring devices and/or the Neighbors app to any party, including internal documentation, public relations materials, and executive summaries.

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5) Any digital communications (including but not limited to emails and text messages) with Ring representatives.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes. It will be used in the course of reporting for Motherboard, VICE's science and technology website ([www.motherboard.vice.com](http://www.motherboard.vice.com)).

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 5 business days, as the statute requires.

Sincerely,

Caroline Haskins

Filed via MuckRock.com

E-mail (Preferred): [78922-95752212@requests.muckrock.com](mailto:78922-95752212@requests.muckrock.com)

Upload documents directly:

[https://accounts.muckrock.com/accounts/login/?next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency\\_login%252Fpennsylvania-state-police-435%252Fring-pennsylvania-78922%252F%253Femail%253Dwrozler%252540pa.gov&url\\_auth\\_token=AAAbolJ54dDocag3wfYC6JKuuxYM%3A1hxEj4%3ApQPSil5C73ftWmUqp0Ae1-Bnsc](https://accounts.muckrock.com/accounts/login/?next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency_login%252Fpennsylvania-state-police-435%252Fring-pennsylvania-78922%252F%253Femail%253Dwrozler%252540pa.gov&url_auth_token=AAAbolJ54dDocag3wfYC6JKuuxYM%3A1hxEj4%3ApQPSil5C73ftWmUqp0Ae1-Bnsc)

Is this email coming to the wrong contact? Something else wrong? Use the above link to let us know.

For mailed responses, please address (see note):

MuckRock News

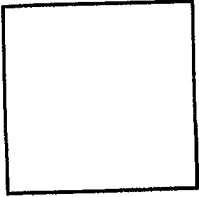
DEPT MR 78922

411A Highland Ave

Somerville, MA 02144-2516

PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the

requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.



RECEIVED  
RIGHT-TO-KNOW LAW OFFICE  
SUBPOENA UNIT

2019 AUG 12 P 2:41

RECEIVED  
RIGHT-TO-KNOW LAW OFFICE  
SUBPOENA UNIT



**pennsylvania**  
OFFICE OF OPEN RECORDS  
2019 AUG 12 P 2:41

**STANDARD RIGHT-TO-KNOW REQUEST FORM**

DATE REQUESTED: 2019-08-12

REQUEST SUBMITTED BY: ☒ E-MAIL ☐ U.S. MAIL ☐ FAX ☐ IN-PERSON

REQUEST SUBMITTED TO (Agency name & address): Pennsylvania State Police  
1800 Elmerton Avenue, Harrisburg, PA 17110

NAME OF REQUESTER : Caroline Haskins

STREET ADDRESS: Dept MR 78922 411A Highland Ave

CITY/STATE/COUNTY/ZIP(Required): Somerville, MA 02144-2516

TELEPHONE (Optional): \_\_\_\_\_ EMAIL (optional): 78922-95752212@requests.muckrock.com

RECORDS REQUESTED: *\*Provide as much specific detail as possible so the agency can identify the information.  
Please use additional sheets if necessary*

See Attached

DO YOU WANT COPIES? ☒ YES ☐ NO

DO YOU WANT TO INSPECT THE RECORDS? ☐ YES ☒ NO

DO YOU WANT CERTIFIED COPIES OF RECORDS? ☐ YES ☒ NO

DO YOU WANT TO BE NOTIFIED IN ADVANCE IF THE COST EXCEEDS \$100? ☒ YES ☐ NO

**\*\* PLEASE NOTE: RETAIN A COPY OF THIS REQUEST FOR YOUR FILES \*\***  
**\*\* IT IS A REQUIRED DOCUMENT IF YOU WOULD NEED TO FILE AN APPEAL \*\***

**FOR AGENCY USE ONLY**

OPEN-RECORDS OFFICER:

☐ I have provided notice to appropriate third parties and given them an opportunity to object to this request

DATE RECEIVED BY THE AGENCY:

AGENCY FIVE (5) BUSINESS DAY RESPONSE DUE:

*\*\*Public bodies may fill anonymous verbal or written requests. If the requestor wishes to pursue the relief and remedies provided for in this Act, the request must be in writing. (Section 702.) Written requests need not include an explanation why information is sought or the intended use of the information unless otherwise required by law. (Section 703.)*